



Level 2
119 Ghuznee Street
P O Box 9744
Wellington 6141
New Zealand

info@nzonair.govt.nz
www.nzonair.govt.nz

Tel: 04 382 9524
Fax: 04 382 9546

8 April 2026

By email: [REDACTED]

Tēnā koe [REDACTED]

Official Information request and response

Thank you for your request under the Official Information Act ("OIA") dated 7 April 2026.

You have requested:

I request all official information held by your agency from January 2019 to the date this request is processed relating to agency wide client decision making policies, criteria, guidance, and related records.

This includes, but is not limited to:

- policies, manuals, operational guidance, and internal rules used when making decisions affecting clients*
- criteria, thresholds, frameworks and decision making tools used by staff and what delegated authority that these decisions were made*
- training materials, practice notes, and instructions given to staff about client decision making*
- reports, audits, reviews and evaluations concerning how client decisions are made*
- communications, briefings, memoranda and meeting notes concerning client decision making process*
- templates, forms, checklists and workflow documents used in making client decisions*
- records showing categories or types of client decisions made by the agency*
- any documents describing review, escalation, quality assurance, complaint, or correction process for client decisions*

To clarify, NZ On Air does not service any clients as we are an Autonomous Crown Entity that funds local New Zealand content. Our primary function, as set out in the Broadcasting Act 1989, is to reflect and develop New Zealand identity and culture and ensure New Zealand content is available for local audiences. We therefore decline this request under section 18(e) of the OIA on grounds that the documents alleged to contain the information requested does not exist.

However, for your information, please see our [Investment Strategy](#), which outlines our approach on how we fund programmes and content. Our [website](#) also contains further documents on how we assess and make funding decisions.

In addition, funding provided by NZ On Air for all successful projects is [searchable](#) on our website. You can also [sign up](#) to receive our regular industry newsletter via our website.

Connecting and reflecting Aotearoa

You have the right to refer this response to the Ombudsman if you are dissatisfied with it. More information on how to do this is [here](#). NZ On Air proactively releases information in accordance with the Government's commitment to the Open Government Partnership National Action Plan. This includes publishing responses to requests for information under the OIA. Please note that this response (with your name removed) will be published on the NZ On Air website shortly and will remain on our website for 12 months.

Thank you for your interest in our work.

Ngā manaakitanga,

A handwritten signature in black ink, appearing to read 'Raewyn Rasch', written in a cursive style.

Raewyn Rasch

HEAD OF OPERATIONS, PARTNERSHIPS AND CULTURE

KAIHAUTŪ NGĀ WHAKAHAERE, NGĀ RANGIPŪ MAHITAHĪ ME TE AHUREA