

Welcome

NZ On Air

Kelly Davis - Tumuaki Tūhono Pūtea / Associate Head of Funding

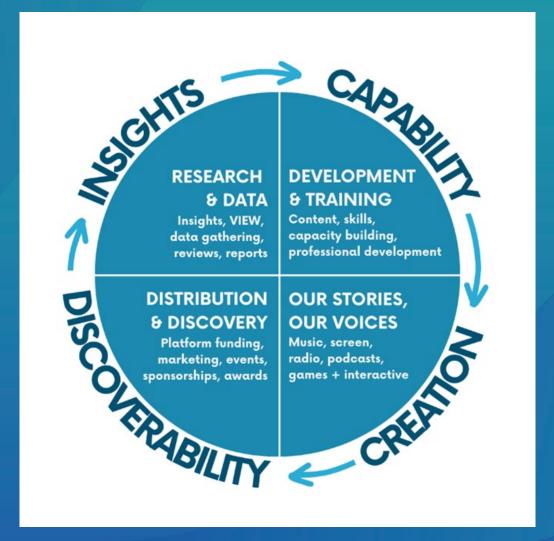




Agenda

- •Welcome
- •Why Discoverability campaigns are important
- •The role Contagion plays in NZ On Air Discoverability campaigns
- Introducing Totally Awesome
- •What makes great creative In-app, on YouTube and across Social
- •Some great examples of 2023 campaigns
- Pātai / Questions

NZ On Air's new funding strategy





Tamariki and rangatahi funding

- \$14m allocated in the current financial year
- \$2m additional funding for youth content
- We expect to publish our revised youth strategy ahead of Round Toru (Jan Apr 2024)



Discoverability

NZ On Air

Sarah Donaldson - Kaiwhatakoto Rautaki Pāpāho / Audience and Media Strategist



Where are the audiences?

- NZ On Air research and strategy projects aim to understand how viewing trends are changing
 - Where Are the Audiences
 - Tamariki Strategy
 - Youth Strategy



- They are online centric, they're spoilt for choice when it comes to screen-time, and it's never been harder to capture their attention.
- This has driven a strategy shift for NZ On Air that encourages content to sit in an ecosystem with platform plurality and non-exclusivity, that is available wherever the viewer is.







Reaching Tamariki

- Our youngest audiences are BUSY BUSY BUSY with diaries full of organized activities. Their downtime is precious - they enjoy chilling out watching kid's programmes & playing games.
- While their viewing is often directed by their parents, children are increasingly making their own choices.
- Linear TV is now just one of many platforms they view content on, and the growth continues on digital platforms as children become more online centric and savvy.



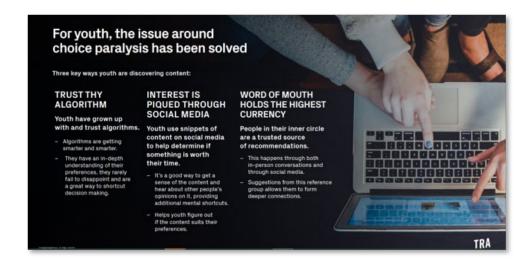
Reaching Rangatahi

 For our Youth Audiences it's no longer about short form or long form but the concept of having
 content flow freely between
 platforms with well-fed algorithms surfacing relevant content.

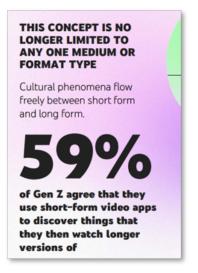
Reaching Rangatahi

Their interest in content is piqued
 through Social Media, and word of mouth is their most trusted source of recommendations.

 Short-form video apps are used to discover content that they can then watch elsewhere in longer form.

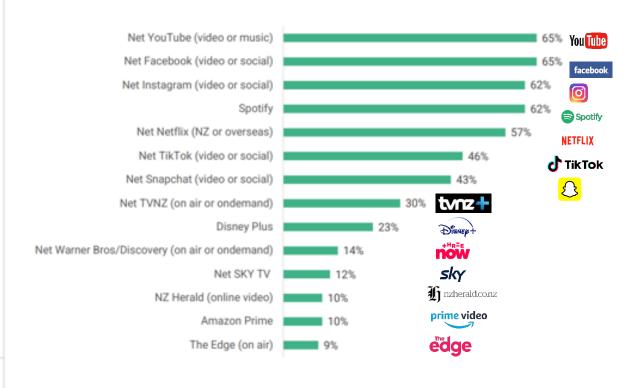






While TVNZ remains the strongest local platform for 15-24s, it is dwarfed by international platforms

Summary of Net Daily Reach of Top Media Providers - All 15-24s About two thirds of 15-24s use YouTube, Facebook, Instagram or Spotify each day with Netflix only slightly below those. TVNZ is the NZ based media which reaches the most 15-24s each day (30%).



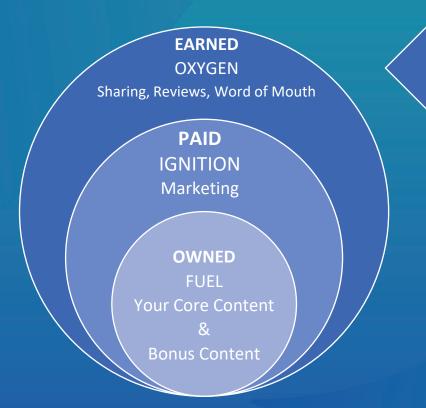


Base: All 15-24 year olds (n=706)

Navigating the Ecosystem

Your content will be living in an ecosystem that needs to be nurtured to realise its full potential.

It sits on several platforms... and can be marketed across others to maximise audience reach.



Organic Sharing

92% of people trust recommendations from friends

Marketing creates awareness & lifts views

Platforms have a base layer of viewers



Growing Your Audience

With NZ On Air funded content now being homed across an ecosystem of:

- Linear TV,
- On-Demand,
- •Radio,
- •Web,
- YouTube or
- Social platforms

NZ On Air wants to help audiences find YOUR content.



NZ On Air Support

Suzanne De Spong, Snr Comms Advisor

Alongside Discoverability campaigns, NZ On Air can provide other support to make your children's content discoverable. Through our **NZ On Air Tamariki content strategy**, we have built:

- A Directory
 - o On our website https://www.nzonair.govt.nz/tamariki/
 - o This also goes out in newsletter format beginning of each month
- Social Media
 - NZ On Air Tamariki Facebook & Instagram channels
- How to work with us?
 - Provide us with content as early as possible
 - Add to our newsletter distribution list
- How to contact us?
 - o <u>Communications@nzonair.govt.nz</u>

NZ On Air ublicity Campaign

Creator
Driven Activity

Occasional
Platform Support

NZ On Air
Discoverability Campaign

Introducing CONTAGION NZ On Air's Media Partner

- NZ On Air started working with Contagion in 2022 to plan media campaigns that increase discoverability of kid's content.
- To date Contagion have planned 21 campaigns that aim to create awareness for programmes and games, & directly connect parents and kids to online platforms where they can view, listen or play.
- There have been lots of learnings along the way and we thank everyone who
 has been a part of this journey with us.
- Today we want to go to more detail about how well targeted, awesome creative can help lift viewership and create loyalty for your content.



Your Contagion Team











- 1. NZ On Air evaluates approved funded content & selects qualifying projects
- 2. Producers are advised by NZ On Air that their content has been selected & are sent a briefing form to complete, providing as much information as possible
- 3. Contagion create a plan for paid media support
- 4. The plan is sent to NZ On Air & the Producer for approval
- 5. Contagion provide specs & deadlines to the Producer to make the creative assets

 Opportunity for Contagion to assist in the production of creative assets via their NZ On

 Air funding application
- 6. Producer provides the final assets to Contagion
 - OR Producer provides raw assets (6sec/15sec video + static images) to Contagion if creative assistance has been requested
- 7. Contagion provide the final assets to the media publishers
- 8. Campaign goes live and is monitored & optimised for performance by Contagion
- 9. Post campaign analysis is provided by Contagion outlining results & future learnings

Why great creative is key to discoverability

When it comes to advertising effectiveness, creative is king

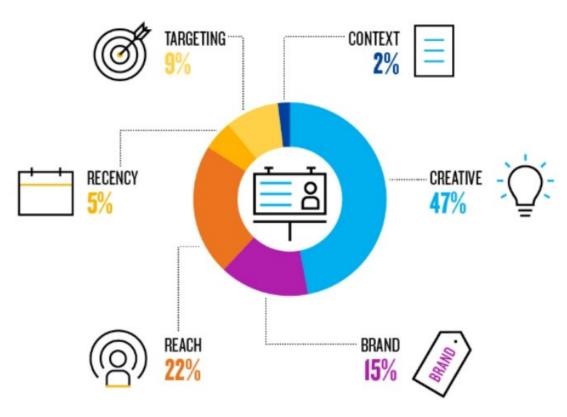


Creative & Brand contribute 62% towards advertising outcome

- Ensure creative cuts through
- Ensure branding is seen



Whilst less of an effect, media elements also cannot be ignored



Reach & Targeting contribute 31% towards advertising outcome

Know your audience



What is great creative?

Introducing Totally Awesome

Meet TotallyAwesome



A Youth-first specialist marketing and media platform focused on connecting brands with youth in a safe, relevant and effective way. We are driven to make a positive impact for our Youth in the digital world. At the heart of everything we do is Youth.



Maria Bajalica

NZ Sales Director Totally Awesome



Marcus Herrmann

Chief Privacy Officer
Totally Awesome



Alice Almeida

Head of Research, Data & Insights Totally Awesome



Amanda Abel

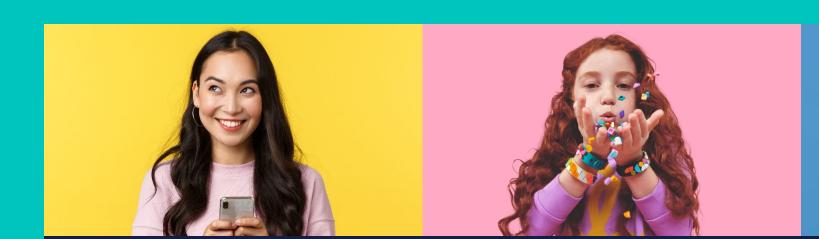
Paediatric Psychologist BSocSc, BAppSc(Psych)(Hons), MAPS, MAAPi, MSPS



Gary Fung

Regional Gaming Director Totally Awesome









Creative starts with knowing Youth: First look at Youth First Digital Insights



About Youth-first Digital Insights (YDI)

Now in its 8th year, Totally Awesome's Youth-first Digital Insights is the most in-depth annual research on youth aged 4 – 24 in Asia-Pacific. The survey was in field in July 2023.

This presentation covers New Zealand youth.

This presentation showcases 4 segments:

- Kids, 4 12
- Teens, 13 17
- Young Adults, 18 24
- Parents





In 2023, we expanded the audience from 4-18 to 4-24 and explored 3 new market-first topics: cost of living impacts, artificial intelligence and retail media



Interviewed a sample of 9,020 Youth aged 4-24 and 5,132

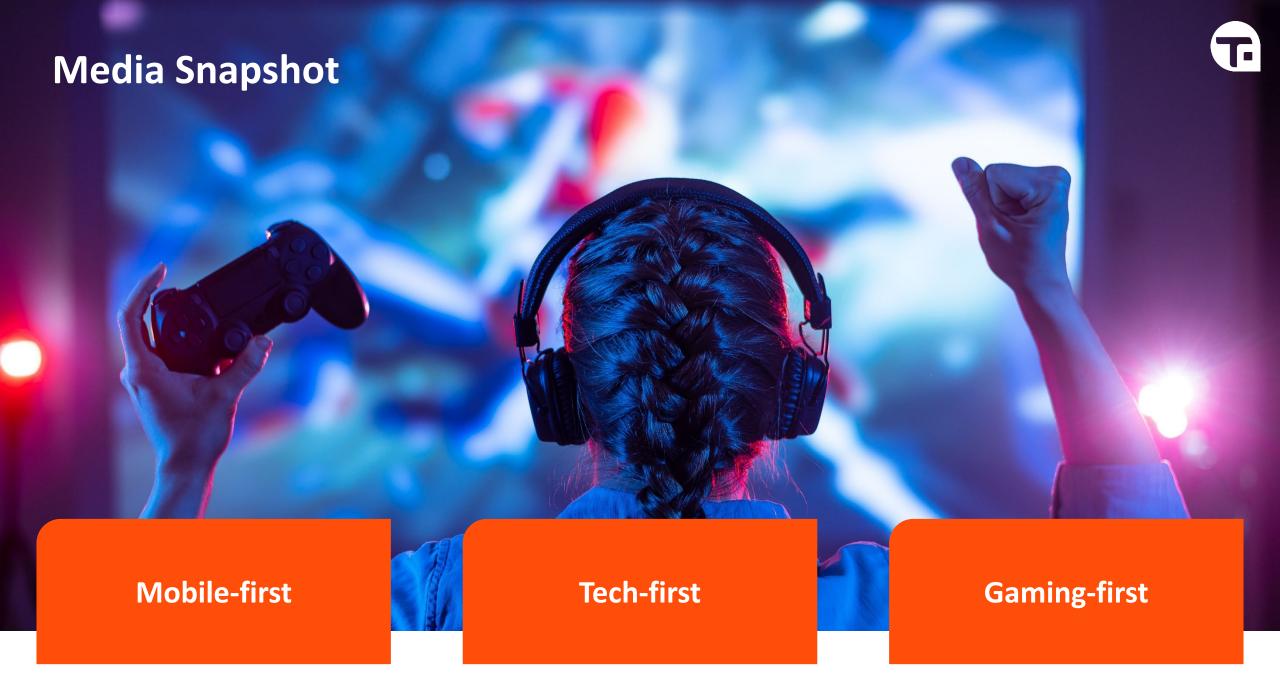
Parents across 14 key APAC markets



Used a trusted research provider, PureProfile, to recruit youth via their parents' approval. Parental participation is also required



Distribution of respondents is national with the majority being from urban areas. Sample is split evenly by gender, age & distribution

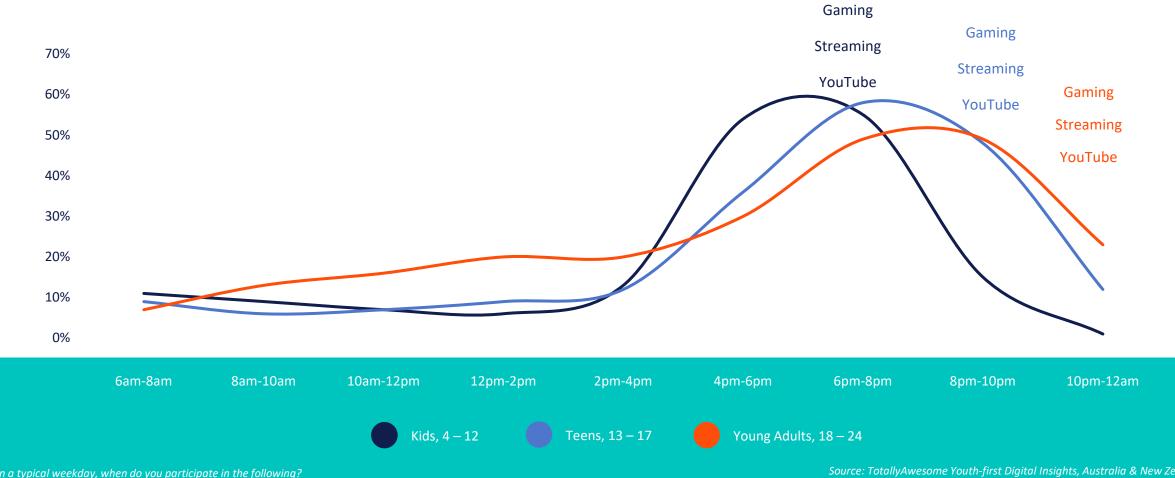


Time of Day by Media: Standard Weekday





Primetime has grown. No longer 6pm to 8.30pm, it now spans 2pm right through until after 10pm for Young Adults 18 - 24, with Gaming, YouTube and Streaming leading.



Mobile-first



Mobile phones are the most accessed device for Youth, with 87% accessing it daily

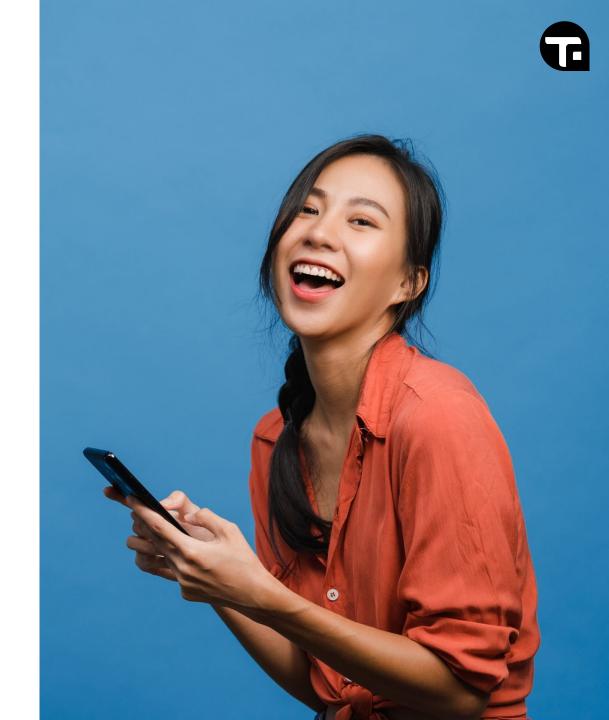


Mobile Ownership:

- Young Adults (18 24): 98%
- Teens (13 17): 85%
- Kids (4-12): 31% with 60% owning their own tablets



Mobile Brand: 50% have a newer model phone, highlighting their power as early adopters of technology

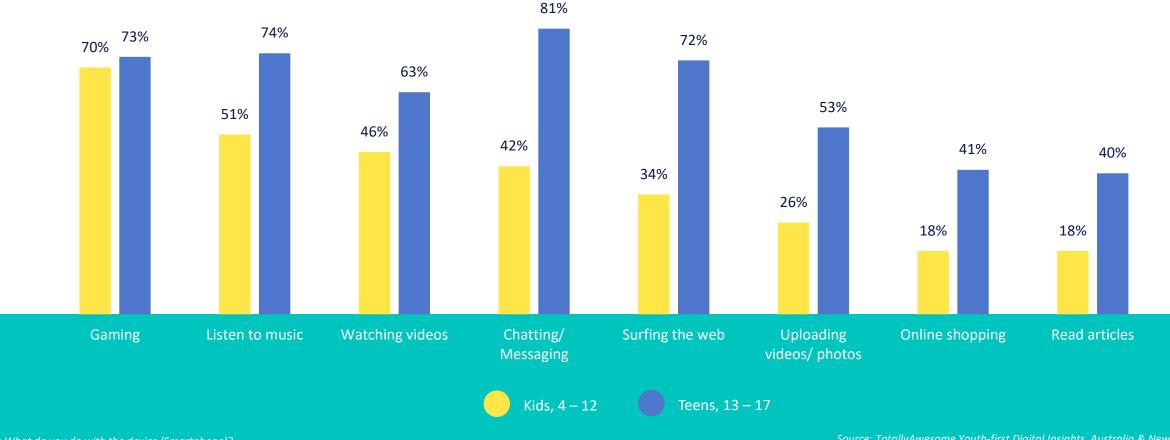


Mobile is Gaming for Kids





While Teens are doing a wide range of activities on their mobile phone, Kids are mainly using it for gaming and music.

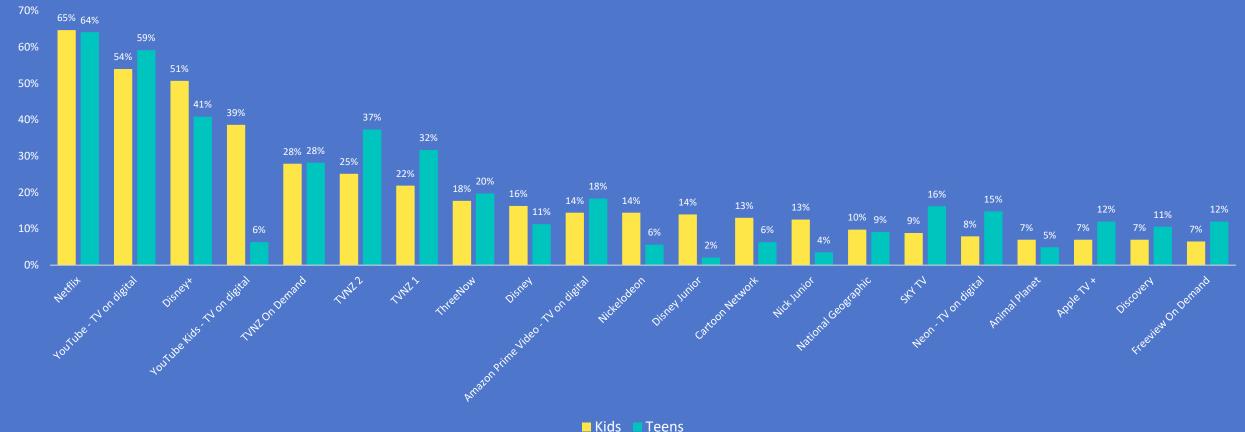


Most Watched Channels





SVOD and YouTube remain strong with youth

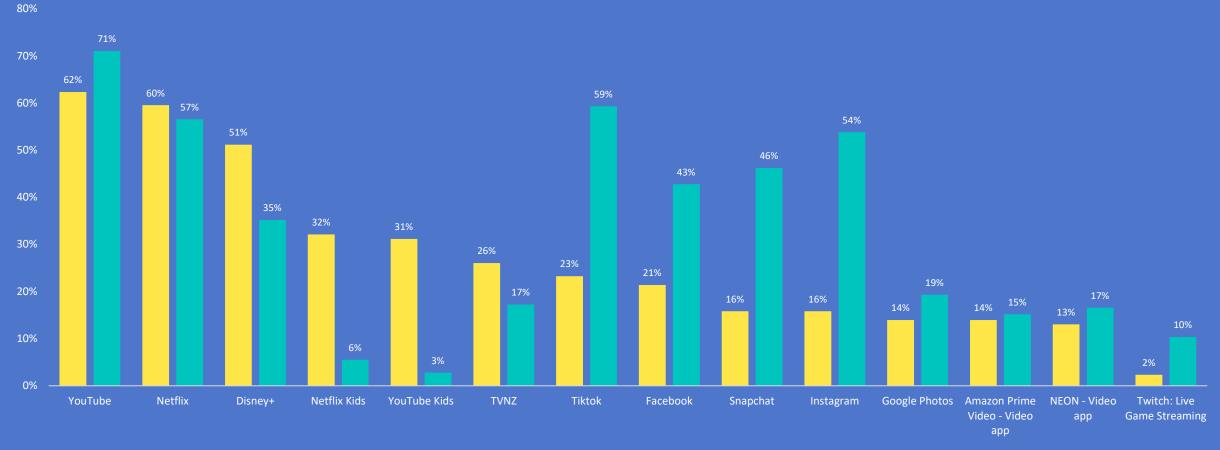


Most Used Video Apps





App usage differs by age, from entertainment to social; Most liked Video App for kids is YouTube (28%) and Netflix (15%). For Teens, its TikTok (23%) and YouTube (22%)

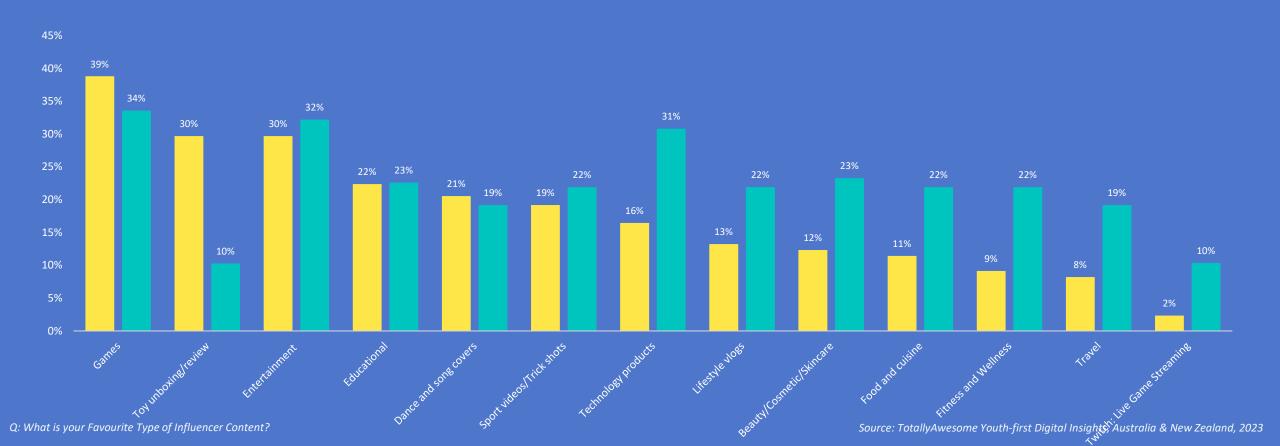


Favourite Influencer Content





Teens are more into tech, lifestyle vlogs, beauty, food, and wellness influencer content



Youth-first is Gaming-first

Youth are gaming for 1.5 - 2 hours each weekday and for 2 - 2.5 hours on the weekend

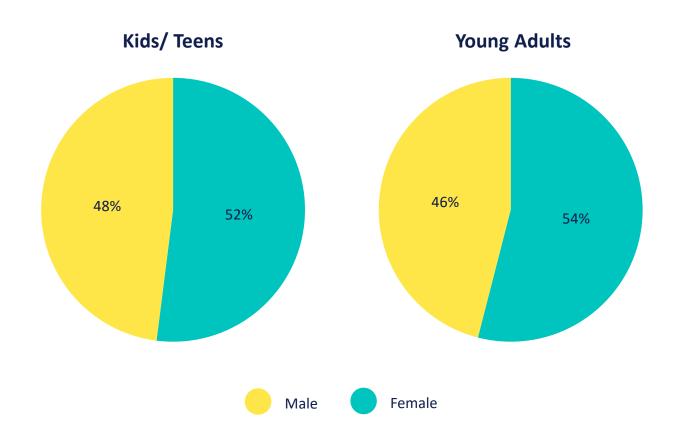
Reach: **84%** of Young Adults (18 - 24), **88%** of Teens (13 - 17) and **91%** of Kids (4 - 12)

49% use Gaming platforms to chat with their friends



Debunking Myth #1: Only Boys Game

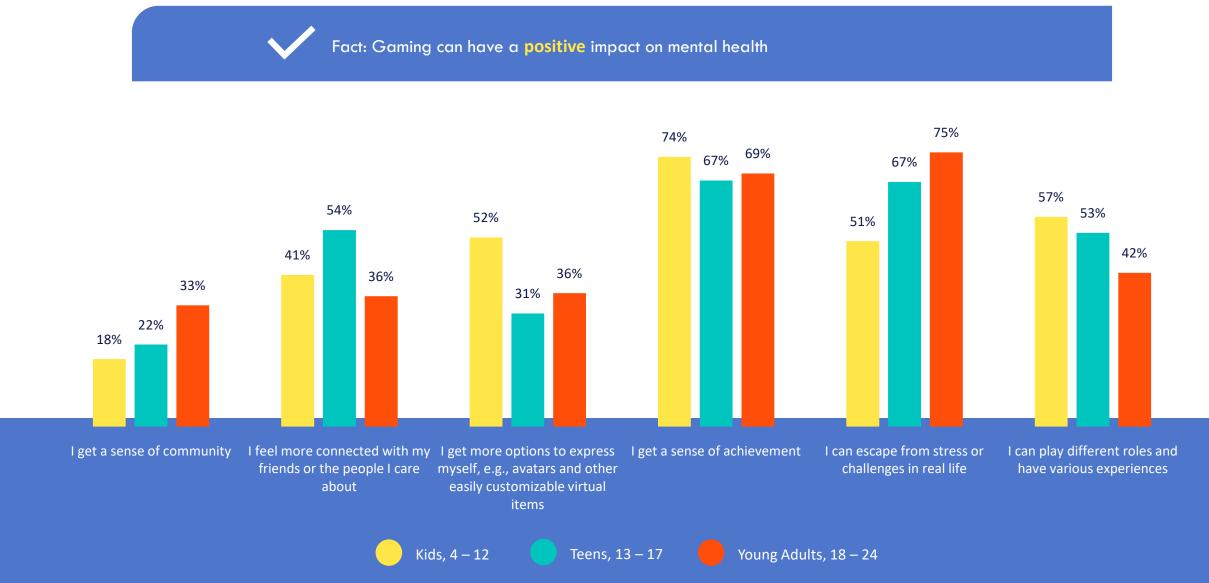






Debunking Myth #2: Gaming is isolating



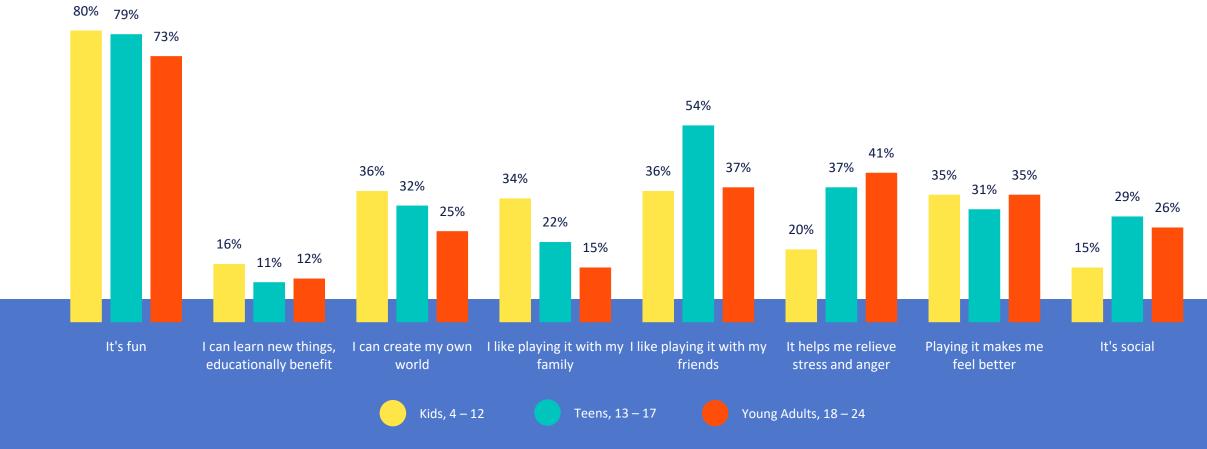


The New Playdate with Friends





Playing with friends, relieving stress and anger, and making them feel better about themselves are why Youth love gaming.



TotallyAwesome research frames the tone of creative

Introducing: Amanda Abel

Media trained and an experienced presenter, offering services such as live or pre-recorded sessions.

Having a psychologist demonstrates your brand's authority in the domain and is an effective way to build trust, engage your audience and/or upskill your team.



How to engage with Kiwi Youth



PRESCHOOL

SCHOOL AGE

TEENS

Focus on clear themes for this age group. Avoid presenting any complex content as they may not understand it.

Focus on themes that would be of interest of the viewing audience.

Be truthful as they can see the persuasive intent

Get their attention through playfulness

They'll feel understood if you use their language

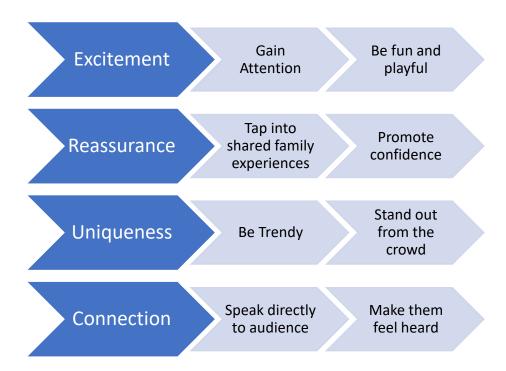
Focus on themes that are relatable to the target audience, as well as the broader social context (family, peers, friends).

Avoid underestimating their intelligence as they can now spot specific ad tactics. Respect teens as consumers who are responsible to themselves and the environment around them

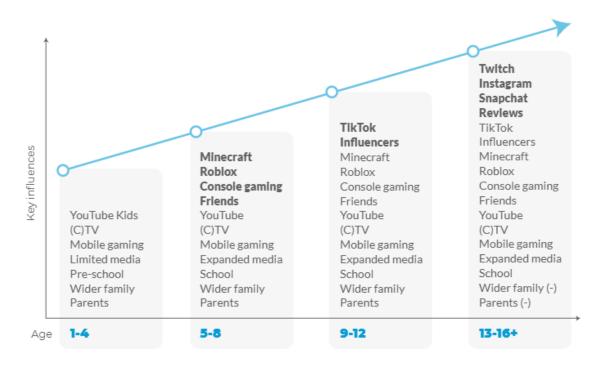
Emotional Drivers



So how can we maintain youth loyalty long term...?

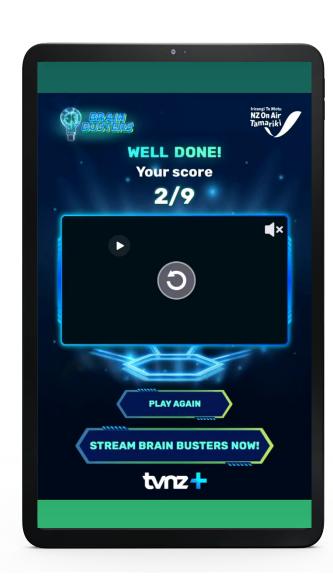


As Kids age, their influences change and wider.



Apps and Sites - Rich Media





Campaign Highlights

280,600+ Impressions Delivered 21,450+
Quiz Interactions

830+ Clicks to Site 7.65% Engagement Rate 0.3% Click Through Rate

Brain Busters Quiz Game

Custom Built Rich Media format, that delivered the Brain Busters show content true to its' form, through a Quiz.

Engaging and Highly Interactive, this format delivers interactive elements native to the apps environment – game play.



LIVE KPA Battle Squad – Animated Video and In Game



In Game Video and Display

Integrated Natively into the users natural game play; Delivered as a Metaverse OOH placement. Simple and clean copy and imagery to drive best ad recall.

KPA Battle Squad

Animated Video is a 15 or 30 second video that plays before a game or video content. Kids feel like they're part of the action with a full screen experience, engaging with your content with the opportunity to discover more





What is great, inspirational, creative?

Inspiration

A successful show requires talented artists and interesting scenarios.

It also requires a marketing campaign that can help it to stand out and draw the attention of the public.

Marketing content is very competitive. To build a solid base of viewers who will be actively engaged there should be hype leading up to the content release. The hype should be built in the right time so that the viewers are enticed.

You can't build content out of data, research and algorithms.
But you must be aware of them.
Know when to bend the rules, and when to stick to them rigidly.

We seldom buy things that we have not seen or tested in some capacity, which is why trailers are absolutely essential to marketing films & TV shows.

For content to spread at a compound rate i.e. 'go viral', it must push the audience to experience an emotional extreme.

This can be through humour, fear, sadness, enlightenment, anger, lust, or any other strong emotional trigger.

Think about any video, meme, or infographic you know that went incredibly viral – what emotion did it heighten?



Inspiration – Persona Marketing



Ted @WhatTedSald

28 Dec

Had a dream last night that I was Super Mario when he WASN'T trying to save the princess. I was basically just a plumber. Pretty boring.

Collapse











1,256

RETWEETS

365

FAVORITES













12:08 AM - 28 Dec 12 · Details

Inspiration - Merchandise



Not everyone has GoT, The Walking Dead or Ted budgets, or the benefit of multiple previous seasons with established characters to leverage:

Pre-roll video ads are an incredibly effective tool for drumming up interest and seeding your trailer online. They're relatively inexpensive, and you aren't charged if the viewer clicks 'skip' within the first five seconds.

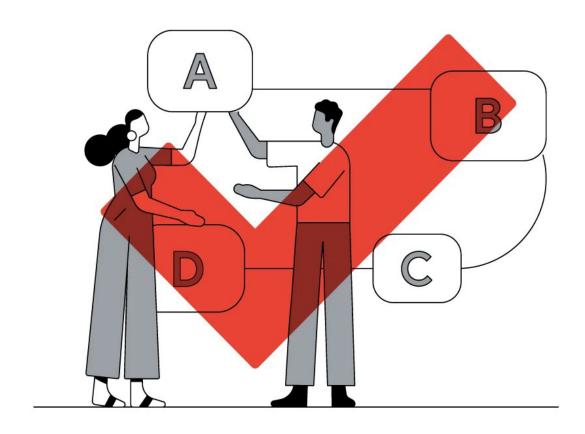
The important thing to remember with pre-roll advertising is to give the viewer a call to action i.e. something to do right now.

And in the world of social media, make sure you have a vertical version.

Capturing this content for marketing assets, for both paid & owned channels, during production will be the key to success.

EFFECTIVE VIDEO ADVERTISING

Source: Google YouTube & Nielson



A = Attention

B = Branding

C = Connection

D = Direction

On average, the ABCDs deliver a 30% lift in short-term sales likelihood and a 17% lift in long-term brand contribution.

Applying the ABCDs

Imagine you're on a creative team tasked with producing an ad for a new line of fish-flavoured dog treats. Your concept was approved, and now it's time to put together a storyboard. As we go through the ABCDs, we'll explore how we might improve our ad at this early stage of execution.



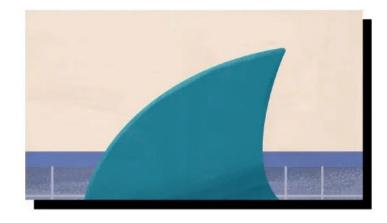


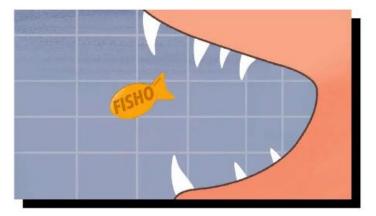




A = Attention: Hook the viewer

Start big! Successful ads work hard to earn engagement right from the get-go.





B = Branding: Brand early, often, and richly

Digital is a mix of sound-on/off experiences, so take advantage of the multisensory aspect of your medium to get more impact. Below are three different ways to ensure your brand is present.







C = Connection: Help people think or feel something

Don't think of your viewer as passive. Work to educate, inspire, or entertain them. Humanise your story to help them relate.





D = Direction: Ask them to take action

Finally, with clear and simple instructions on what to do next, people will be more likely to respond to your ad the way you want.







ABCDs

Align your creative to the action you are wanting to achieve

The media strategy is built based on the action we want from our audience, with each layer playing its role in the ultimate objective of driving viewers to your content

Creative should apply the same logic, and remember the ABCD's



Awareness

Media Objective:

Capture attention in broad reaching media channels, with enough frequency to remain top of mind.

Media Channels:

Digital will skew towards Connected
TV environments.
Radio & Outdoor (billboards etc)
may provide support.

All campaigns will have this layer



Consideration

Media Objective:

Get people thinking & talking about your content and the viewing options available.

Media Channels:

Dual screening environment of Cinema, or targeted Outdoor (malls, schools etc), to reach families/groups.

Few campaigns will have this layer



Engagement

Media Objective:
Drive views of your content.

Media Channels: Hard working digital performance channels, skewed towards mobile.

All campaigns will have this layer



Loyalty

Media Objective:
Gain YT channel subscribers/
repeat audience.

Media Channels: Owned channels.

Not a role for paid media campaigns



Aligning Media & Messaging - Awareness



Awareness

Media Objective:

Capture attention in broad reaching media channels, with enough, frequency to remain top of mind.

Media Channels:

Digital will skew towards Connected TV environments. Radio & Outdoor (billboards etc) may provide support.

All campaigns will have this layer

Role for creative:

Generating interest in your content by communicating what makes it valuable to the viewer



Indicative creative for mats:

6sec digital video, full episode video for some audiences, square/portrait static (social/OOH)



ABCD creative considerations:

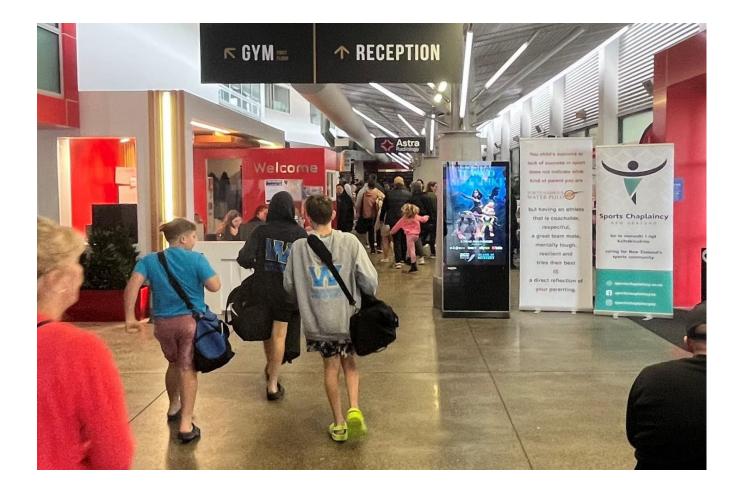
(D's) Call to Action – available now & where to view (viewer is unlikely to click through on the asset at time of viewing)

CONTAGION

Island of Mystery – 6sec Awareness Video



Island of Mystery – Awareness Outdoor & Social





Michal & Moe – Awareness Radio









Comment

Share

O Love

Aligning Media & Messaging - Consideration



Consideration

Media Objective:

Get people thinking & talking about your content and the viewing options available.

Media Channels:

Dual screening environment of Cinema, or targeted Outdoor (malls, schools etc), to reach families/groups.

Few campaigns will have this layer

Role for creative:

 Give viewers more information to stimulate talkability and reinforce relevance & viewing options



Indicative creative formats:

• 30sec video (cinema), multiple portrait static (OOH)



ABCD creative considerations:

 (D's) Call to Action – available now & where to view (viewer is unlikely to click through on the asset at time of viewing)

CONTAGION

Toi Time 2 – Consideration Cinema Video



Toi Time 2 – Consideration Outdoor





Aligning Media & Messaging - Engagement



Engagement

Media Objective: Drive views of your content.

Media Channels: Hard working digital performance channels, skewed towards mobile.

All campaigns will have this layer

Role for creative:

• Stimulate immediate action



Indicative creative formats:

15sec digital video, static & portrait video (social)



ABCD creative considerations:

- (B) Branding skippable video format so early branding is essential
- (D's) Call to Action watch/play NOW

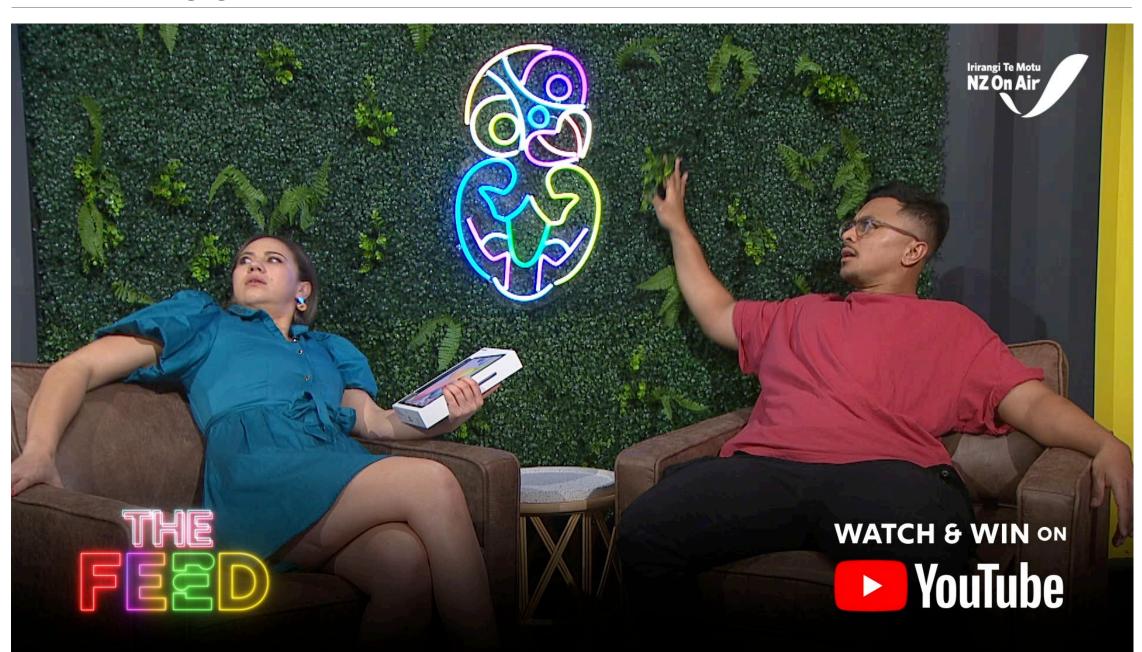
Toi Time 2 – Engagement Video Companion Banners











The Feed – Engagement Social





PRODUCTION CHECKLIST

Advertising assets provided to Contagion need these

Mobile first approach

Portrait format video

Audio



Clear call to action





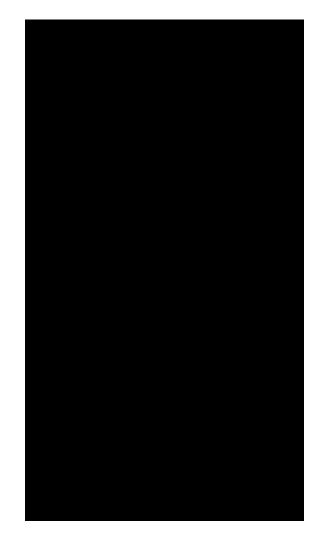
Mobile First

- Fast cuts and pacing
- **Bright footage** (show up on dim phone screens)
- Close cropping (zoom in on faces and key details)
- **Big Text /Graphics** (stand out on small screens)

<u>Klondike</u>, an American ice-cream brand tested two ads with the same content but different framing on mobile. They saw a 15% increase in overall performance.

Klondike: edits (pacing, framing) performed +15% better





Portrait (vertical & square) formats



Vertical

On the **right:** How a vertical video appears if the viewer engages full-screen mode.

In the **centre**: The portion of a 9:16 vertical video that is cropped for the initial ad impression.

On the **left**: How the video ad appears upon ad impression.

Use the aspect ratio 9:16 for vertical videos. Avoid core messaging in the top 10% and bottom 25% of the video

What's distinctive about this aspect ratio, is that it could be seen as most immersive because it utilises the entirety of a vertical screen.



Square

On the ${\bf right}:$ How a square video appears when the user engages fullscreen mode.

In the **centre**: Cropping behaviour (none).

On the $\boldsymbol{\mathsf{left}}$: How the video ad appears upon ad impression.

Use the aspect ratio 1:1 for square videos.

Tip: Use the *creative* space!

The advantage of using vertical videos is that you can film the subject that looks better in a vertical frame such as a waterfall. You can even creatively split the vertical space into two and show similar or merging subjects stacked on top of each other. Same for square videos. Not many viewers are familiar with squared YouTube ads so showing them out of the ordinary ad sizes could make your creative stand out.



Audio

Audio needs to be included in the video content, ideally voiced by talent/characters from the content, ideally including the call to action along with the endframe.

https://www.ispot.tv/ad/lhnM/disney-bluey



Why so many logos?

Who funded a show, who's bought it, and where it's screening are important indicators.

Think of them and the CTA as signposts for your audience.

Without them people are lost.

The NZ On Air logo, YouTube, TVNZ et al also bring credibility, and let people know your show has been seen and approved by the right folk



Final Thoughts

Marketing content is not an easy task. If you want to stand out from the crowd, do something remarkable, be ambitious with your marketing goals, work with experts, and don't believe the myth that you need a large budget to achieve great results. Money helps, but creativity is the real currency in marketing. And of course, the back pack.



Wrap Up

NZ On Air

Kelly Davis - Tumuaki Tühono Pütea / Associate Head of Funding



Pātai / Questions?

